FTTB UBE NTU User Guide

Version 1.0

Document Version Control

Version	Contributor/s	Changes	Date
1.0	Various	Re-branding	18/09/2022

Package Contents:

The NTU will be shipped with the following:

- 1x PSE-211 NTU
- 1x RJ-11 cable
- 1x Power cable

Product Appearance and Cable Connections

Below is an image of a typical customer setup :

NTU Operation

When the connection is working normally the power light should be green and the diagnostic light will be off.

If the power light is blinking this indicates that the unit has malfunctioned. To troubleshoot simply disconnect the phone line from the uplink port. If the power indicator is still blinking the NTU is faulty and requires replacing.

If the power light is now solid there is most likely a short or another fault on the customer internal wiring.

If the Power light is on and the diagnostic light is also on.

This indicates the NTU cannot communicate with the MDU. Check that the uplink port is connected correctly to the phone line. If the setup is correct the jumper may not be connected at the building MDF.

If the Power off is on and the diagnostic light is on.

This indicates there is a short circuit on the internal wiring.